

SIMCO CARE Program

Calibrated Asset
Readiness & Exchange

Field Service Engineers

In regulated industries like Life Sciences and Aerospace and Defense, accurate tools are essential for Field Service Engineers. FSE's meet stringent quality and compliance standards. Tool precision ensures adherence to regulatory requirements, supports safe and effective equipment maintenance, and upholds the high standards critical to these industries.

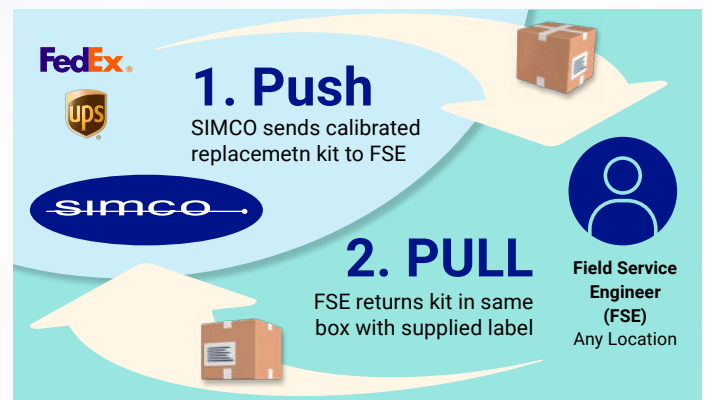


Toolkit Management Program

SIMCO's Toolkit Management Program ensures Field Service Engineers have continuous access to calibrated, compliant tools. Replacement kits are proactively shipped before calibration is due, ensuring uninterrupted operations. FSEs return old kits using prepaid packaging, creating a seamless, efficient exchange process.

Tool Accuracy and Compliance

Field service teams require numerous tools for equipment installation, maintenance, and troubleshooting. However, tool management and compliance is challenging for FSEs amid travel, communication, and documentation requirements. Using non-compliant tools creates quality and regulatory issues, while waiting for compliant tools creates service delays, production downtime, and customer dissatisfaction.



Program Benefits



Ensure Compliance

The program guarantees that all tools are calibrated, updated, and compliant with industry standards and regulations, reducing risks and maintaining traceable, auditable records.



Minimize Inventory

Load balancing and rapid turn-around times reduce the need for excess inventory and spare tools, optimizing capital expenditure and maintaining a lean operation.



Maximize Asset Uptime and Labor Efficiency

By delivering replacement toolkits before calibration deadlines, the program ensures uninterrupted field operations, increasing field equipment uptime as well as minimizing downtime for FSEs.



Simplified Logistics Management

SIMCO manages every aspect of the program—from shipping to maintenance and communication—allowing field engineers to focus on their tasks without logistical burdens.

With over 60 years of expertise, SIMCO manages over 50,000 field service tool kits, supports 3 of the top 4 medical imaging leaders, and delivers tailored, scalable solutions using Lean Six Sigma methods to meet diverse customer needs. SIMCO's Award-winning support with fast turnaround times, local teams, and regular health meetings ensures seamless communication, responsive service, and continuous program optimization. Contact us today to learn more about SIMCO's Field Service Tools Push Program.



SIMCO is the leading provider of calibration and software services for technology organizations, bringing over 60 years of calibration industry leadership. Our experience enables us to develop exceptional solutions for service management.

Founded in 1962 to service NASA and high technology firms in Silicon Valley, SIMCO is committed to delivering life-saving quality leaner, by providing the highest level of quality and customer service. Learn more at www.simco.com

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